

**Nicolas Stagnitta**

Email Address: nicstagnitta4@gmail.com

**EDUCATION**

**Rochester Institute of Technology, Rochester NY**

Bachelor of Science in Business Administration, May 2021

Major: Management                      Minor: Finance

GPA: 3.92/4.0 -- Dean's List: Fall 2018 to Spring 2021

Master of Business Administration (MBA), expected May 2023

Started August 2021

GPA: 4.0/4.0

**Outstanding Undergraduate Scholar Award – Saunders College of Business (2020-2021)**

**Men's Varsity Baseball Team- RIT Tigers (August 2018 to May 2022)**

**SKILLS**

NetSuite, Salesforce, Microsoft Office, QuickBooks, Minitab, Python, SQL, VBA, Leadership, Time Management, Customer Service, Communication, Analysis

**EXPERIENCE**

**Business Process Improvement Analyst (June 2021 to September 2022)**

**Business Analyst Intern (May 2020 to May 2021)**

**Datto Inc, East Greenbush NY**

- Perform and validate testing of new or upgraded functionality within Datto's ERP stack
- Process billing and financial data to support company objectives
- Document process flows for new and existing processes
- Work with several different data sources (ERPs, CRMs, billing systems, etc.) to develop and streamline processes for reporting
- Work closely with management and cross functional teams to prioritize business and information needs
- Develop/coordinate trainings for the Finance department

**Customer Service Leader I (August 2016 to May 2020)**

**Hannaford Supermarkets, East Greenbush NY**

- Served as a cashier and service clerk in the front end
- Responsible for handling customer's groceries, approval of alcohol/tobacco transactions
- Manage the front-end employees/schedule

**CERTIFICATIONS**

IASSC Certified Green Belt ICGB (CGB G-8667) - Issued December 2021

Bloomberg Market Concepts Certification

ATD Change Management Certificate – Issued February 2022